

# CREWLINE

## OPERATOR SCHEDULE INFORMATION

### WHAT IS CREWLINE?

CrewLine empowers Operators with secure automated telephone and web access to their personal operations profile 24 hours a day, 7 days a week.

### WHY CREWLINE?

With CrewLine, transit agencies can appreciate the reduction in telephone traffic from Operators during peak dispatch periods and help dispatchers keep your service running on-time without distraction.

### CREWLINE BENEFITS

- Reduce Dispatch Telephone Traffic
- Keep Employees Informed
- Empower Operators and Improve Employee Satisfaction
- Improve Operational Efficiency
- Streamline Many Manual Processes
- Easy to Use with Limited Equipment Requirements



### ARCHITECTURAL DIFFERENCES

CrewLine easily integrates with any Driver and Operations Management solution to ensure accurate and consistent information is provided to operators.

KEY CREWLINE FEATURES	WEB	IVR	SMS
Review Assignments	●	●	●
Receive Messages	●	●	●
Make Bidding Requests for Work	●		
Submit Leave Requests	●		
Check Vacation Balances	●		
Verify Hours Worked	●		
Print Trip Sheets	●		
Send Supervisor Messages	●		
Maintain Personal Profile	●		



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