



August 8th, 2011

Dear Sir or Madam,

As a valued TranSched customer, we wanted to update you on some recent events. TranSched Systems and its subsidiary, Ontira, are amalgamating to form "Enghouse Transportation Limited". This will simplify our structure and administration and increase our available resources, enabling us to serve you better.

There will be absolutely no change in ownership or management as a result. Enghouse Transportation (formerly TranSched) will remain a subsidiary of Enghouse Systems Limited, a publicly traded Canadian software and services company (TSX:ESL) that is consistently profitable and serves a number of distinct vertical markets through its divisions. With annual revenues of over \$100 million, the Enghouse group of companies has approximately 600 global employees worldwide. More information about Enghouse can be found by visiting the web site at www.enghouse.com.

This is an exciting time for all of the friends, clients, vendors and employees of TranSched. Our entire team is committed to the quality of our relationships and the ongoing enhancement of your experience with us. As part of our ongoing transition to our new name, our new website and email addresses will be launched in the next few weeks.

Our goal is to continue to provide world-class solutions for public and private transportation. We will continue to invest in our products, our customer support organization, our distribution channels and our strategies to provide the solutions and services you expect.

We would like to thank you for your business in 2011 and encourage you to let us know how we can help you succeed. Please contact your Enghouse Transportation/TranSched Sales Rep for more information.

Yours sincerely,

A handwritten signature in black ink, appearing to be "Brad Cameron", written over a white background.

Brad Cameron
General Manager
Enghouse Transportation

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